IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Application No.: 09/816,678

Confirmation No. 5205

Filing Date: March 22, 2001

Guinta et al. Inventors:

Title: COMPUTER-AIDED

METHODS AND APPARATUS

FOR ASSESSING AN ORGANIZATIONAL PROCESS OR SYSTEM Examiner: Art Unit:

Boyce, Andre D.

3623

5078-02500 Attv. Dkt. No:

CERTIFICATE OF ELECTRONIC TRANSMISSION UNDER 37 QAF.R. §1.8 DATE OF DEPOSIT

I hereby certify that this correspondence is being deposited with the United States Patent Office electro date indicated above

COMMENTS ON STATEMENT OF REASONS FOR ALLOWANCE

MAIL STOP: ISSUE FEE

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Applicant respectfully disagrees with the Examiner's Statement of Reasons for Allowance and/or Applicant believes that the Examiner's Statement of Reasons for Allowance is incomplete.

Applicant respectfully submits that the cited art does not teach or suggest the combinations of features set forth in the Applicant's claims. By way of nonlimiting example, Applicant submits the cited references at least do not appear to teach or suggest a computer system preparing at least one question regarding the organizational process or system by analyzing the obtained information about the organization; the computer system displaying on a display device a first user adjustable icon and a second user adjustable icon and at least one question, the first user adjustable icon being adjustable within a first allowed range; the second user adjustable icon being adjustable within a second allowed range; and wherein the at least one question being adapted to prompt the assessor to input the assessor's perceptions of the organizational process or system; and the computer system determining a second allowed input range for a second user adjustable icon, wherein the bottom of the determined second allowed input range for the second user adjustable icon is the value of a first quantitative input.

If fees are required or if any fees have been overpaid, please appropriately charge or credit those fees to Meyertons, Hood, Kivlin, Kowert & Goetzel, P.C. Deposit Account Number 50-1505/5078-02500/EBM.

Respectfully submitted

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